RESOURCES : Enabling Digital Transformation across the Government of Canada

Important resources that you may find helpful in understanding and advancing digital government transformation.

Government of Canada Digital Standards

The foundation of the government's shift to becoming more agile, open, and user-focused

- GC Digital Standards
- Get the poster
- Digital Standards Playbook
- Working in the open to develop guidance for and improvements to the Digital Standards

Service & Digital policy suite

An integrated approach to improving government operations, service design and delivery, and client experience

- **Policy** on Service and Digital
- **Directive** on Service and Digital
- **Guideline** on Service and Digital
- Information Technology **Policy Implementation Notices**

Policy on Service and Digital: Busting Silos event

While the Policy sets the foundation for the future of digital government in Canada, at this event our digital leaders and our Integration in Action panel bring it to life.

Watch the video to discover how the Policy's integrated, silo-busting approach ensures the design and delivery of high-quality, client-centric services that benefit Canadians.

Quote from the Honourable Joyce Murray, Minister of Digital Government

> *Be part of the conversation, give feedback, be bold with your ideas, and really appreciate what you're offering and what you're doing for the benefit of Canadians. Your expertise and forward thinking will be invaluable on this incredible adventure of transformation. Thank you for being part of it.*

Leveraging technology to enable innovation and service delivery

Check out the relevant section in the Guideline on Service and Digital to find numerous links to important information

Theme	Requirement	Policy	Directive	Guidance
Considerations at the design stage	Contribute to ensuring that requirements regarding accessibility, official languages, protection of personal information, the environment, and security are addressed at the design stage	**Policy** 4.4.2.2		**Guideline** 4.1
Digitally enabled operations	Contribute to ensuring that departmental operations are digitally enabled	**Policy** 4.4.2.1		**Guideline** 4.2
Cloud services	Take a "cloud-first" approach as the primary model for systems and data that are categorized at the Protected B level or below		**Directive** 4.1.1.2; 4.4.19	**Guideline** 4.3
Data residency	Use a Government of Canada-approved computing facility located within the geographic boundaries of Canada or within the premises of a Government of Canada department located abroad as a principal delivery option for all sensitive electronic information and data under government control that has been categorized as Protected B, Protected C or is Classified		**Directive** 4.4.1.10	**Guideline** 4.4
Automated decision-making	Contribute to ensuring the responsible and ethical use of automated decision systems	**Policy** 4.4.2.4	**Directive on Automated Decision-Making**	**Guideline** 4.5
Cyber security	Contribute to the safety and security of Government of Canada and departmental information and data, applications, systems and networks	**Policy** 4.4.2.7	**Directive** 4.4.2.1; 4.4.2.2; 4.4.2.3; 4.4.2.4	**Guideline** 4.6
Digital identity	Contribute to departmental approaches for identity assurance and accepting trusted digital identities to support interoperability by using approved trust frameworks	**Policy** 4.4.2.8; 4.4.2.10 **Policy on Government Security** 4.1.2; 4.1.3; 4.1.7; 4.1.8	**Directive on Identity Management**	**Guideline** 4.7

Related requirements and references

Accessibility

- [Accessible Canada Act](#)

- [Standard on Web Usability](#)

- [Guideline on Making Information Technology Accessible by All](#)

Cloud services

- [Cloud services](#)

- [Direction on the Secure Use of Commercial Cloud Services: Security Policy Implementation Notice (SPIN)](#)

- [Government of Canada White Paper: Data Sovereignty and Public Cloud](#)

Cyber Security

- [Security of online government services](#)

- [Government of Canada Digital Tools (draft)](#)

- [Guidance on Securing Containers and Microservices](#)

- [Recommended configuration guidance for Microsoft O365](#)

- [GC Cloud Guardrails](#)

Digital identity

- [Pan-Canadian Trust Framework](#)

- [Cyber Authentication Technology](#)

Environment

- [Policy on Green Procurement](#)

Official languages

- [Official Languages Act](#)

- [Policy on Official Languages](#)

Protection of personal information

- [Privacy Act](#)

- [Personal Information Protection and Electronic Documents Act (Part 2)](#)

- [Policy on Privacy Protection](#)

Security

- [Policy on Government Security](#)

- [Directive on Security Management](#)

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