

S1

A Cloud for Global Good: Trusted, Responsible & Inclusive

Wednesday, May 22, 2019 / Mercredi le 22 mai 2019

10:15 AM to 11:15AM | Room 205/207

ENGLISH

The question for government leaders and policymakers around the globe is how to harness the power of the cloud to transform people's lives for the better without unleashing the potential for dislocation and disorder. The task is a daunting one that raises fundamental questions about how to strike the right balance between competing interests such as how to protect public safety and the right to privacy; how to recognize national sovereignty without restricting the efficient flow of information across international borders; and how to provide entrepreneurs and innovators with the freedom to create and disrupt while ensuring that the benefits of change are broadly and equitably shared.

Microsoft will share stories to illustrate the opportunities for societal good, while highlighting considerations for government and the private sector to ensure the benefits of cloud extend to all, and that our methods remain trusted, responsible, and inclusive!

Norm Judah | Chief Technology Officer, Microsoft Worldwide

Norm Judah serves as Chief Technology Officer at Microsoft, focusing on technical strategy, innovation, technical communities and knowledge management, and the development of technical people. Acting as the technical conscience for the Services organization, Norm and his team play a vital role in supporting Microsoft Worldwide Services strategically, setting product and technology direction, driving technical readiness and quality assurance in the field.

Fernando Diaz | Principle Researcher, Microsoft Canada

Fernando Diaz, whose research area is the design of information access systems, including search engines, music recommendation services and crisis response platforms is particularly interested in understanding and addressing the societal implications of artificial intelligence more generally. Immediately previous to joining Microsoft Research Montreal, he was the Director of Research at Spotify Research in New York, New York. He was previously a senior researcher with Microsoft Research New York City where he founded the FATE Research Group alongside Kate Crawford and Hanna Wallach. Joining Microsoft Research reunites him with many former FATE collaborators.

S2

ENGLISH

Journey from PowerPoint and Excel to Interactive Analytics

Wednesday, May 22, 2019 / Mercredi le 22 mai 2019

10:15 AM to 11:15AM | Room 206/208

Over the past year, Shared Services Canada (SSC) has undergone a transformation with regards to how the Department manages data and reports. The focus is slowly shifting from basic Excel reports and PowerPoint presentations to interactive dashboards/analytics. In this presentation, we'll share the highs and lows of SSC's journey to build the Enterprise Business Analytics Program, an initiative to enable evidence-based decision making and digital intelligence, while driving business value for SSC and customers. We'll examine the cross section between data, culture, and people, and how the Department is harnessing these areas for better decision making.

Gilles Dufour | Director General, Analytics, Benchmarking and Transformation Program Office, Shared Services Canada (SSC)

Gilles Dufour joined Shared Services Canada in October 2014 and assumed the position of Director General, Analytics, Benchmarking and Transformation Program Office.

His background includes 34 years of distinguished service in the Canadian Forces spanning increasing responsibilities at the tactical, operational and strategic levels. This included delivering IM/IT services and providing strategic transformation planning capabilities. He has supported the Royal Canadian Air Force, Royal Canadian Navy, Canadian Army as well as North Atlantic Treaty Organization (NATO) and North American Aerospace Defense Command (NORAD) domestic and deployed units during his career including a tour to Afghanistan.

Liz McKeown | Chief Information Officer, Shared Services Canada (SSC)

Liz McKeown, Chief Information Officer and Departmental Security Officer at Shared Services Canada brings to the community 18 years of experience within the Federal Public Services in many functions including: Account Executive, Chief Technology Officer, Deputy CIO and Client Relationship Director and within multiple departments including Justice Canada, Public Works and Government Services Canada, and Shared Services Canada.

Liz draws from her professional/personal experiences, and applies to her nascent organization, with its critical and complex mandate, where she is passionate and accountable for the enablement of SSC employees through the delivery of Information Management, Technology, Corporate Security, and Vendor solutions.

S3

Health as your Competitive Edge for Leadership and Peak Performance

Wednesday, May 22, 2019 / Mercredi le 22 mai 2019

10:15 AM to 11:15AM | Room 214

ENGLISH

When work demands are high, and the schedule is full, it's easy to let lack of time and energy guide self-care. But when health gets pushed aside, it has a direct and often negative impact on productivity and effectiveness. Not to mention what it does for quality of life.

Research shows that the very health practices we push aside in the name of work progress, are the keys to better leadership and peak performance. In fact, health provides the ultimate competitive edge for business success. This session will share how to maximize physical, mental and emotional health practices – even with a busy schedule.

Michelle Cederberg | President, Work-Life Energy Group

Health and Productivity Expert Michelle Cederberg galvanizes people to blaze their own path and live a bigger life. An in-demand speaker, author, health expert, coach and consultant, she helps individuals and organizations break through the physical and emotional barriers that get in the way of high-performance - in business and in life.

She holds a Masters in Kinesiology, a BA in Psychology, a specialization in Health and Exercise Psychology, is a Certified Exercise Physiologist, a Certified Professional Co-Active Life Coach and an ORSC-Trained Team Coach. She combines mind, body, and practicality to inspire change!

S4

Fourteen Solitudes: MRAS and the story of a Fed/Prov/Terr. Initiative

Wednesday, May 22, 2019 / Mercredi le 22 mai 2019

11:30 AM to 12:30 AM | Room 205/207

ENGLISH

Thirteen provincial and territorial business registries + one federal database. Fragmented information, integrity and non-compliance issues, business productivity loss, lack of progress.

MRAS (Multi-jurisdictional Registry Access Service) is the story of how the fourteen solitudes defined not just a vision, but created a scalable and adaptable digital solution that also accommodates a variety of legislative and policy requirements from each of the federal, provincial and territorial partners. Systemscope used design thinking and agile prototyping to co-create and validate business requirements to support this shared model. This common ground among the participants allowed for clear progress towards a workable solution.

Nicholas Eisner | Senior Consultant, Systemscope

Nicholas Eisner has over 25 years of international consulting experience in the private sector and with all layers of government. He concentrates in the areas of business and service transformation, multi-channel service delivery, enterprise architecture and related information management and process automation. Nicholas' experience allows him to help Systemscope clients realize the value of user-centric service design solutions within the context of their particular business.

Stephen Karam | Partner, Systemscope

Stephen Karam has over 20 years experience providing thought leadership and strategic consulting services in government business and service transformation, omni-channel service delivery and digital government projects. He has worked with over 30 different GC departments and agencies on high-profile initiatives, where he has played a key role in ensuring the delivery of intended outcomes. Stephen works primarily within the executive ranks of government on enterprise-wide change initiatives, and brings in-depth experience in federal/provincial/territorial (FPT) relations for service transformation. Systemscope's clients know that they can count on Stephen to provide them with sound guidance that is both innovative and pragmatic.

S5

Evolving Government Services in the Digital Age

Wednesday, May 22, 2019 / Mercredi le 22 mai 2019

11:30 AM to 12:30 AM | Room 206/208

ENGLISH

The Government of Canada has made a strong commitment to becoming digital. In support of this, the Treasury Board Secretariat has released its Digital Standards and is building out a Digital Exchange framework to enable government departments to share their data with each other and the outside world in a modern, secure, and unified way. This talk will focus on what's been accomplished to date and where we're heading in this every changing digital landscape.

Teresa D'Andrea | Director Digital Enterprise Exchange, Office of the Chief Information Officer of Canada, Treasury Board Secretariat (TBS)

Teresa D'Andrea is a director within the Treasury Board Secretariat's Office of the Chief Information Officer of Canada branch responsible for Enterprise Digital Exchange for the Government of Canada. She works at the intersection of experience design, digital innovation, and enterprise strategy. Teresa is currently leading on both the Government of Canada's Digital Standards and the federal government's Digital Exchange framework. She comes with over 20 years of experience in both the private and public sectors, leading enterprise-level digital projects and programs that focus on serving the needs of the end-users.



S6

Stand up and Speak OUT: How to Communicate Your Confidence and Elevate Your Presence

Wednesday, May 22, 2019 / Mercredi le 22 mai 2019

ENGLISH

11:30 AM to 12:30 AM | Room 214

If you're ready to get to the next level both in your professional as well as in your personal life, you don't need any more certifications, qualifications, or degrees. It's not about competence; it's all about confidence. Learn how to exude poise and power, demand attention and respect, and make things happen through your executive presence, your communication, and your action. When you bring all of who you are to all of what you do, you will stand out as the leader you truly are.

You will walk away with tangible techniques to be authentically assertive versus haughtily aggressive, explore 7 simple strategies to ensure you stand out in any crowd, and discover how giving yourself an 'A' and showing up as YOU will always give you the winning advantage.

Carol Schulte | Speaker, Founder, Living BIG

As an authority on brave leadership, Carol has been educating and entertaining international audiences for a decade. She holds a BFA in Theatre Performance, an MA in Communication, and two postgraduate certificates in coaching and mentoring. As the creator of 'Women Living BIG,' she's worked with thousands of women to get them out of their comfort zone and into their BIG zone; whether that's skydiving, getting a promotion, or achieving what they never thought possible. (and as someone who's lived in Ashrams in India and vans in New Zealand, had dreadlocks in Thailand and shaved her head for breast cancer - even bungee jumped in her birthday suit - Carol certainly walks her talk!) She is a contributing author to 3 best-selling published books, and has been featured in numerous magazines, podcasts, and appeared as a returning guest expert on Rogers TV. Having lived and worked in 16 countries, traveled through an additional 25, and recently back from a "Remote Year" - where she lived and worked and hosted events in a new country monthly for the course of a year - she brings a global perspective on people and empowerment to all she does. When Carol is not bringing women to learn to surf in South America or climb Kilimanjaro in Africa, you can find her volunteering as a bereavement facilitator, training for her next triathlon, or practicing her serious carpool karaoke game.



TBA

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1:30 PM to 2:30 PM | Room 205/207

Coming soon.

S8

Alexa is Stealing Your Job!

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ENGLISH

Artificial intelligence is taking over our lives. Ask Alexa to call a client or confirm your schedule for the day, and Alexa will do just that immediately. Ask her a question, give her a command, or just share a joke together, and she becomes your new best employee. Is Alexa stealing YOUR job? Find out what skills are needed in this new paradigm. Find out what you need to do to become invaluable at your workplace. Don't assume that what got you here will get you there.

Rhonda Scharf | CSP, HoF, ON THE RIGHT TRACK - Training & Consulting Inc.

Insightful ... humorous ... entertaining ... even contagious :-) ... words that are often used to describe Rhonda Scharf. A speaker with the uncanny ability to look at the normal and see something quite different.

Rhonda is a Professional Speaker and member of the Canadian Speaking Hall of Fame, Trainer, and Author, based in Ottawa. She has spoken to tens of thousands of people in dozens of countries.

Rhonda's professional speaking career began at age two... when her mother would offer her 25 cents to be quiet for five minutes!



S9

ENGLISH

Provision a Cloud Innovation Lab using Public Cloud offerings

Wednesday, May 22, 2019 / Mercredi le 22 mai 2019

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Are you ready to explore and innovate using our Canadian Public Cloud offerings? Learn how to establish a Cloud Innovation Lab using Infrastructure as Code, and how to reduce the cost with various automation practices.

Jason Vriends | IT Senior Specialist, Canada Revenue Agency

Jason is an IT Senior Specialist for the Canada Revenue Agency. For most of his career he has architected, engineered, and deployed workloads to a Distributed Computing Environment. Today, he is focused on Cloud adoption and refactoring applications to be Cloud Native.

S10

The Next Wave: Generation Z – Are you Ready?

Wednesday, May 22, 2019 / Mercredi le 22 mai 2019

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ENGLISH

Generation Zs are students – the oldest of them about to graduate. They have just begun to explore their careers, and they have definite ideas of what they want! Technology is like air to them and they are already driving shifts in how we communicate, the way we access information, as well as the culture we consume. Over the course of the last two years, the speaker has taught a communication class for first year software engineering students: she will share her insights from first hand experience of who Gen Zs are, what they are looking for in the workplace, and how you as managers can get ready!

Nicole Miller | Assistant Director, Learning and Professional Development, University of Ottawa

Nicole has over 20 years of experience in career development, including stints as a school support counsellor helping to guide students, as a vocational counsellor helping injured employees re-enter the workforce, as well as an appointment as coordinator of a career centre for military families. She is presently in the position of Assistant Director, Learning and Professional Development at the University of Ottawa. Active in the careers field, her work has appeared in numerous industry publications, she co-authored an e-book entitled Have Career...Will Travel, and this year she was the only Canadian contributor to the last book prefaced by What Colour is your Parachute's Dick Bolles.



International Panel Discussion

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

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Coming soon.

S12

The Art of the Practical: Making AI Real

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

10:15 AM to 11:15 AM | Room 206/208

ENGLISH

There are many different definitions as to what constitutes a system as artificially intelligent, but simply put AI is the science of training systems to emulate human tasks through learning and automation. For organizations wishing to implement AI what tangible use cases should you focus on to deliver business value? This session provides real world examples of AI in action, dispelling the myths and focusing on the value it can drive:

- Real world AI applications generating business value
- Cross sector practical applications of AI
- Example of an end-to-end automated AI decision capability

Tara Holland | Sr. Manager, Public Sector Solutions Specialist, SAS

Tara Holland currently leads the PublicSector Solutions Specialist team for SAS Canada. This team provides technical support and business guidance to Public Sector (Federal, Provincial, Public Safety and Healthcare) organizations across the country. Over her tenure at SAS she had held several analytic roles supporting multiple industries and geographic territories.

Based in Ottawa, Tara has been with SAS for over 17 years supporting the Predictive Analytic, Business Intelligence and Visualization solutions. Her passion is in bridging the gap between Business and IT and enabling organizations to deliver on the value of SAS Business Analytics using concepts such as Competency Centres.

Prior to joining SAS, Tara led the Data Mining team at Canada Revenue Agency and lived the real-life challenges faced by organizations wanting to be more data and analytics driven. She also held positions in IT management, application architecture and business analysis at CRA, Saskatchewan Economic Development and Statistics Canada.

S13

ENGLISH

Agile Adoption or Transformation: How To Know What Is Right For You?

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

10:15 AM to 11:15 AM | Room 214

Many organizations today want to be more Agile, but what does this really mean and how can it be achieved? Depending on the reasons for change and the driving needs of the org, one may be more appropriate than the other. During this talk, we will take you through how to identify which is more appropriate for you and your team as well as provide practical, pragmatic tips on how to approach the change.

Chris Juryn | Director of Consulting Services - Agile Practice Lead, CGI

Chris has been working in the technical industry for over a decade and has focused on multiple aspects of software development. He has held technical roles across QA, Performance Optimization, Project Management and Development. He began his Agile journey 5+ years ago when he was introduced to a better way of working, and hasn't looked back since.

He now works within CGI to lead a team of Agile practitioners whose goal is to bring a better more human centric way of working to their clients. His team has worked in all of the major Canadian Financial Institutions and helped transform many teams and individuals. Chris is personally focused on Leadership Transformation and providing insights and support to Executives as they transform their organizations



S14

Transport Canada's Hub: Promoting Innovation & Guiding Change

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

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ENGLISH

Digital transformation is about more than technology. At its core, digital transformation is about people. In government this means putting our “users”, citizens, at the centre of the work we do providing services, delivering programs and developing policy. We understand that the people who deliver services are our users too. And understanding their needs is key to delivering for citizens. Transport Canada has launched a human-centred design group called - The Hub!! It promotes engagement, collaboration and innovation and ensures the department can meet the new GC Digital Standards to “design with users”. This means going out in the world and observing how citizens, organizations, and the private sector interact with our services and understanding the barriers which hold staff back from making them better. We are experimenting with emerging digital technologies, and co-creating solutions and services that are people-focused – come out and learn more!

TBA | Transport Canada (TC)

Coming soon

S15

The Bots Are Here: Are You Ready?

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

11:30 AM to 12:30 PM | Room 205/207

ENGLISH

Robotic Process Automation has gained significant traction in many industries although public sector has been slow to adopt. That has changed in the past year and more and more government agencies are turning to ‘bots’ to help solve some sticky process automation challenges that before had no easy fix.

Keep in mind, RPA is not about moving, talking robots but rather software helpers that can help with common, repetitive tasks.

In this session you’ll learn:

- What the heck is RPA ?
- What does a bot do ?
- Why would I use it ?
- What are the considerations to deploying bots in a government environment ?

The session guarantees that you’ll leave with a new appreciation for how you can automate those processes that have frustrated you for years.

Paul Macmillan | Strategy & Operations Consulting Leader, Deloitte Canada Strategy & Operations Consulting Leader, Deloitte Canada

Paul Macmillan has been a management consultant and strategic advisor to government and business leaders for over 30 years. Paul currently leads Deloitte Canada’s Strategy & Operations Consulting Practice. Previously, he served as the Global Public Sector Leader for Deloitte Touche Tohmatsu Limited, where he was responsible for the firm’s client service innovation to support public purpose organizations around the world.

Paul is co-author of the book *The Solution Revolution: How business, government, and social enterprises are teaming up to solve society’s toughest problems* (Harvard Business Review, 2013) with colleague William D. Eggers, Deloitte Global Public Sector Research Director. The book highlights the growing global movement of innovative partnerships and business models that are addressing some of the greatest challenges our society faces today.

The Wall Street Journal called *The Solution Revolution* “pulsating with fresh ideas about civic and business and philanthropic engagement”. The book also topped a number of “Best of” reading lists including the Washington Post and Business Digest. To learn more about *The Solution Revolution*, visit www.solutionrevolutionbook.com.

S16

IM/IT Ying and Yang

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

11:30 AM to 12:30 PM | Room 206/208

ENGLISH

IM and IT in government struggle to keep up with rapidly evolving public expectations for openness and availability of information, new technologies, and private sector practices. As business enablers both functions support corporate objectives but are currently siloed from one another. The Digital Government initiative can be the platform that brings the siloes together in a complimentary and respectful partnership. Liseanne and Céline will discuss how this dynamic will better support client and corporate requirements while advancing the state of information and data usability in government. Join them to discuss the Yin and Yang of the IM/IT world..

Liseanne Cadieux, Head, Knowledge and Information Management, Office of the Secretary to the Governor General (OSGG)

Liseanne is a Doctoral candidate and IM Practitioner with a strong interest in the struggle to manage the exponentially growing digital content. Believing that IM and IT must evolve together to manage this content for optimal use and that we need a better understanding of new AI, Hadoop and Digital Transformation technologies. Liseanne is focussing her doctoral studies on the development of a process that will expose information that is of value to the consumer automatically wherever/whenever possible (information Valuation and Infonomics).

Céline Beauregard | Director, Enterprise Information Management, Canada Border Services Agency (CBSA)

Céline combines her experience in Government IM, the hotel industry, and conflict management to focus on client experience and the usability of information as a corporate resource. Céline positions IM as a foundational business enabler providing processes, tools and best practices for facilitating connections between people and information in support of collaboration and knowledge sharing. The rapidly evolving role of the IM function, the increasing integration with technology, and the need to build multi-functional teams are of particular interest. Céline is a graduate of Dalhousie's Masters of Information Management program.

S17

Public Speaking Can Be Learned & Fun

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

11:30 AM to 12:30 PM | Room 214

ENGLISH

It's called "glossophobia" and you, like many other IM/IT practitioners probably suffer from it; the fear of public speaking.

Breathe.... You are not alone. 75% of modern day employees of all levels, including those in the "C" suite, maybe even your Director or a Minister have speech anxiety.

Relax. Keep calm and join Julie Blais Comeau, Canada's go-to etiquette expert to learn how to articulate ideas, pitch projects and say "Yes" the next time someone asks you to speak.

Learning Objectives

- 1) Know how prepare a purposeful speech
- 2) Gain tips to minimize your stress and energize
- 3) Learn how to start your speeches to gain attention
- 4) "Bye-bye fear of speaking. Hello confidence and credibility."

Julie Blais Comeau | Chief Etiquette Officer, Etiquettejulie.com

Julie Blais Comeau is Canada's go-to etiquette expert. This modern manners maven is Chief Etiquette Officer at etiquettejulie.com. She is a professional speaker and the author of *Etiquette: Confidence & Credibility*. You may have read, seen or heard her on CBC, CTV, TVA, Radio-Canada, HuffPost Reader's Digest, Canadian Living, Women's Health, and many others.

A certified business etiquette, international protocol, cultural intelligence and client services consultant, she teaches the competitive edge of the digital era; the interpersonal skills that are necessary for success. Fluently bilingual, Julie is the perfect choice for your next conference, workshop or as your private coach and training and development consultant.

With Julie's help, all can go from oops... to ahh! "Farewell fauxpas. Hello confidence & credibility!"



S18

TBA

ENGLISH

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

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Coming soon.

S19

Gartner's Scenarios For The Future of IT

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

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ENGLISH

Based on several new key studies from Gartner, this presentation will lay out potential futures for the role of IT in public sector organizations. Data from the 2019 CIO Survey and from Gartner's scenario planning for CIOs will support a discussion of new operating models, including role, responsibilities, capabilities, and continuous innovation. There is no doubt that IT will look and perform differently as key technology trends reshape outcomes and IT-related decision-making becomes more distributed. Chart your position with the data and perspectives from this session.

Chris Howard | Vice President, Distinguished Analyst, Gartner

Chris Howard is a Chief of Research for Gartner's CIO Research group. In that role, Mr. Howard ensures that Gartner meets the general and industry-specific needs of CIOs, with emphasis on both technical and business leadership. He also serves on the Senior Content Leadership Board at Gartner where he is responsible for the development of advice for CEOs, boards of directors, and cross-functional teams. In that capacity, he interacts regularly with CEOs and other senior executives at the world's largest enterprises. He has led various special projects for Gartner, including serving as global chair for Symposium/ITxpo and directing major research initiatives across the company.



S20

Embracing Change Using a Startup Mentality

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

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ENGLISH

It's not just disruptive technologies that are changing the world of IM/IT – it's the mindset that must accompany them. Today everyone needs to think and act like a startup to not only keep up with change but consistently deliver the kind of digital services Canadians now expect.

But how do startups think and act differently from large organizations when it comes to managing new technologies and projects? From small changes in workplace culture that make a big impact, to finding ways to experiment without prohibitive risk, Megan will explore several firsthand strategies and practices that can be implemented no matter your team size.

Megan Martin | Account Manager, Iversoft

One of the earliest team members at Iversoft, a leading app and emerging technology agency, Megan has helped the company both stay relevant in a rapidly changing space and triple in size since 2014.

Iversoft has evolved from its roots focused on building mobile apps to becoming a technological omnivore with projects in virtual and augmented reality, web, beacons, and marketing. In 2017 it was named one of Ottawa's Best Employers. Working with organizations ranging from on-demand startups to established companies to the federal government, Megan helps clients disrupt what's possible in their own industry one digital experience at a time.



S21

ENGLISH

Relieving Work Related Stress with Humour (Part 2)

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

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Stress is a major cause of most illnesses, and humour is an amazing way to relieve it. Harvard studies show that when you are stressed, your brain shrinks. However, when you laugh, you relax; and when you relax, you learn. This hilarious and inspirational session explores seven stress-relieving ingredients: a positive attitude, perseverance, forgiveness, teamwork, family and friends, mental activity and physical activity.

Judy Croon | Comedian / Motivational Speaker

Judy is a comedian, motivational speaker (including Ted Talks), radio host, Second City stand up coach and author. She has worked with many celebrities including; John Cleese, Jon Stewart and Joan Rivers.

Her specials have appeared on NBC, CBS, CTV and The Comedy Network.

She is a co-author of 'From the Stage to the Page: Life Lessons from Four Funny Ladies!'

Judy draws from her standup performance experience to entertain, inform and inspire in her dynamic keynote entitled, 'Relieving Work Related Stress with Humour'.

Judy is the creator/host of 'Laughlines' and 'Stand Up For The Girls' which have both helped raise over \$650,000 for breast cancer research.

S22

FRANÇAIS

La Gestion du Changement: Catalyseur Pour de Meilleurs Résultats

Thursday, May 23, 2019 / Jeudi le 23 mai 2019

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Vous vous sentez dépassé par le changement ?

Vous aimeriez être plus outillé en vue d'entreprendre la gestion du changement dans votre entreprise?

Vous désirez mobiliser vos employés face à un changement ?

Vous souhaitez gérer plus efficacement vos émotions quant à un changement?

Un changement imposé vous déstabilise et affecte votre satisfaction de vie et votre productivité au travail?

Pierrette Desrosiers, psychologue du travail s'inspire fortement des plus récents travaux sur les neurosciences, l'intelligence émotionnelle et la psychologie du changement. Elle réunit donc les meilleures stratégies et outils validés scientifiquement pour mieux apprivoiser et vivre le changement.

Pierrette Desrosiers | Psychologue du travail, conférencière et formatrice, Pierrette Desrosiers Psychoaching

Pierrette Desrosiers, est fille, soeur et conjointe d'entrepreneurs agricoles,

Première psychologue spécialisée dans le milieu agricole au Canada, Pierrette Desrosiers est conférencière, formatrice, coach d'affaires et auteure. Elle intervient depuis plus de 20 ans auprès des entreprises familiales, et ce, dans plusieurs secteurs d'activités au Canada et à l'internationale.

Cette psychoach est reconnue pour sa rigueur et son expertise unique sur le développement de l'intelligence émotionnelle, la gestion du stress, le transfert d'entreprise familiale, le neuroleadership et la productivité et bien-être au travail.

Récipiendaire du prix canadien Rosemary-Davis en 2013. Ce prix rend hommage à des femmes qui jouent un rôle de premier plan dans l'industrie agricole canadienne.

Chroniqueuse sur les ondes de Radio-Canada, on peut également lire ses chroniques dans le bulletin des agriculteurs, depuis plus de 18 ans, ainsi que dans plusieurs publications.

Elle est l'auteure de plusieurs livres, dont : « Survivre à la réussite » qui a fait l'objet de plusieurs reportages.





TBA

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Migrating to Cloud Native Applications: City of Ottawa Case Study

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10:15 AM to 11:15 AM | Room 206/208

Public sector organizations are struggling with the expectation that they must provide cost effective, always-available and mobile-centric user experiences in a secure way at lightning speed. To keep with the pace and expectations, the City of Ottawa's web development team have turned their focus to DevOps practices, containerizing services, and using cloud services platforms such as AWS and Azure to host and develop applications. In this session, the team will share their findings and lessons learned in their journey to improve the speed of delivery of software and new services to the citizens of Ottawa.

Tim Pinet | Project Manager - Web, Applications Management, City of Ottawa

Tim has worked at the City of Ottawa for 10 years in the Applications division with the Web Services teams. He has been a part of many transformational projects to bring automated building of apps, Agile project management and agile software management, and most recently the push for containers and DevOps.

Chris Carty | Intermediate Systems Dev/Integrator, City of Ottawa

Chris is an Intermediate Developer/Integrator with the City of Ottawa's Web Services team. He is passionate about Cloud Native technology, and has recently become a Certified Kubernetes Administrator.

Susan Pay | Sr Systems Developer/Integrator, City of Ottawa

Susan is a senior system developer within City of Ottawa. She has over 20 years software development experience within IM/IT. In the past two years, she has been part of the team to migrate/build cloud-native applications

S25

ENGLISH

The People Skills That matter Most in Driving More Actions From Data Analytics

Friday, May 24, 2019 / Vendredi le 24 mai 2019

10:15 AM to 11:15 AM | Room 214

Despite continuous investment in data, technology, and people, Forrester research shows that organizations today are not making more decisions based on quantitative information and analysis. Data and insights pros must take more ownership of driving that change. The skills that matter most today in data analytics are not what you think they are! Learn more about

- Managing and leading change: tips on how to bring people along with you on the data activation journey
- Storytelling is your most important tool – learn the key aspects

Cinny Little | Senior Analyst, Forrester

Cinny helps data analytics and digital pros navigate the complexities of using data to derive actionable insights. Her research agenda includes customer intelligence and insights strategy; organization and process effectiveness; innovation and changing the way we work to be more insights-driven; and talent development. Cinny is a digital expert with 20 years of experience in the powerful combination of analytics, insights-based digital strategy development, customer experience journeys, and project execution.

S26

ENGLISH

AI for Mental Health and Wellness in Canada

Friday, May 24, 2019 / Vendredi le 24 mai 2019

11:30 AM to 12:30 PM | Room 205/207

In any given week, more than 500,000 Canadians will miss work because of a mental health problem, contributing to more than 70% of disability costs for employers in Canada. The numbers are just as startling in the Canadian public service. Can AI technologies be used to create better outcomes in mental health and wellness support? Attend this session to learn about some of the research underway in the areas of AI and mental health, and how it can be applied to help people to lead better lives and to connect them to assistance sooner.

Colleen McDowell | Associate Partner, Global Cognitive and Analytics, IBM Global Business Services, IBM

Coming soon.

S27

ENGLISH

Building digital skills and mindsets: Canada's Digital Academy

Friday, May 24, 2019 / Vendredi le 24 mai 2019

11:30 AM to 12:30 PM | Room 206/208

How can the public sector create agile, accessible, and user-centered services that meet citizens' rising expectations?
How can governments become proactive about governing a changing technology and social landscape?

Canada's Digital Academy was announced in October 2018 to build digital mindsets and skills across the Government of Canada and beyond. The Academy will run prototype cohorts in 2019, launching a full set of programming by July. This will cover:

- Open, online digital foundations resources for all public servants
- In-depth specialist streams on data science, development, design, disruptive technologies, and artificial intelligence
- Applied digital solutions for leaders, and digital for senior leaders

Chris Allison, Director General of Digital Services at Canada School of Public Service, will lay out how the Canada School of Public Service is re-thinking learning and how the Academy will help public servants apply digital skills and technologies to change how they deliver services, develop programs, and design organizations.

Chris Allison | Director General of Digital Services, Canada's Digital Academy

A driven, passionate and creative leader and change agent, Chris's career, skills and experiences span across public service, private interests and personal goals. His goal is to reimagine and revitalize the public service - transforming it into an organization that can meet and exceed the needs and expectations of Canadians.

An avid Python and Go developer, Chris builds web apps, event simulations, machine learning classifiers and used natural language analysis to directly improve his organizations.

Chris is currently Director General of Digital Services at Canada School of Public Service.

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Yes the Digital Landscape is Changing: How are YOU going to talk about it in a way that is relevant to your audience?

Friday, May 24, 2019 / Vendredi le 24 mai 2019

ENGLISH

11:30 AM to 12:30 PM | Room 214

As public sector professionals, not only do you have to learn and quickly absorb all the changes of the ever-evolving digital landscape – but it's likely that you'll be expected to share your learnings in meetings, discuss it with your colleagues, and even teach it to others. So how can you ensure that you can TALK about it in a focused and engaging way, where the audience finds it relevant to them and their needs? The answer is clear – Work on your public speaking skills.

This session will share a formula for creating structured, clear, and impactful presentations and managing speaking nerves, ensuring that every time you get up to speak, you deliver with confidence, your audience is engaged, and YOU look like a trusted leader.

Suzannah Baum | Chief Presentation Officer, Ideal Communications

A presentation skills specialist, executive speech coach and speaker, Suzannah helps business professionals and experts unleash their ultimate speaking potential. Suzannah teaches both new and experienced speakers a unique step-by-step formula to create structured, engaging and compelling presentations that will get you the results you want and showcase you as a leader.

Suzannah has been featured on Global TV News, Breakfast TV Montreal, the Montreal Gazette, and Elle Canada, and is a contributor to the Huffington Post. She is currently the 2018 President of the Canadian Association of Professional Speakers (Montreal Chapter), and a member of the Global Speakers Federation.

