

## DAY 1 | JOUR 1

Wednesday, May 12, 2021

Mercredi le 12 mai 2021

09:00 AM – 10:00 AM Registration / Inscription  
Virtual Networking / Réseautage virtuel

10:00 AM – 10:10 AM Opening Remarks / Propos d'ouverture

10:10 AM – 11:10 AM **K1 - KEYNOTE / PRÉSENTATION-CLÉ**

### The Reality Bubble What Are Our Blind Spots?

Ziya Tong | Author of The Reality Bubble, Award-Winning Broadcaster and co-host of *Daily Planet*

11:10 AM – 11:20 AM Break • Pause

11:20 AM – 12:20 PM **S1 - SEMINAR / COLLOQUE**

1 2 3 4 5 6

### Designing for All – Inclusion, Accessibility and Why it Matters

Ricardo Wagner | Accessibility Lead, Microsoft Canada

12:20 PM – 01:00 PM Lunch Break • Pause du déjeuner

01:00 PM – 02:00 PM **S2 - SEMINAR / COLLOQUE**

1 2 4 5 6

### Flexibility and Risk in the Face of Crisis

Paul Glover | President, Shared Services Canada (SSC)

02:00 PM – 02:10 PM Break • Pause

02:10 PM – 03:10 PM **S3 - SEMINAR / COLLOQUE**

1 5 6

### The Mindfulness Advantage: Avoiding Burnout

Trish Tutton | Speaker & Mindfulness Expert

03:10 PM – 03:20 PM Break • Pause

03:20 PM – 04:20 PM **S4 - SEMINAR / COLLOQUE**

1 2 3 4 5 6

### Change Management in Uncertain Times

Mark Eldridge | President, Mark R Eldridge and Associates Inc. | Lead Change Management Instructor, Algonquin College

04:20 PM – 04:30 PM Closing Remarks • Mot de la fin

As part of our commitment to inclusion and accessibility, DPI is pleased to announce that closed captioning in both English and French will be made available for all PDW2021 sessions.

We publish in the language of the presentation.

Dans le cadre de notre engagement envers l'inclusion et l'accessibilité, DPI a le plaisir d'annoncer que les sous-titres codés en anglais et en français seront disponibles pour toutes les séances de la SPP 2021.

Nous publions dans la langue de la présentation.

**DAY 2 | JOUR 2**

Thursday, May 13, 2021 | Jeudi le 13 mai 2021

09:00 AM – 10:00 AM Registration / Inscription  
Virtual Networking / Réseautage virtuel

10:00 AM – 10:10 AM Opening Remarks / Propos d'ouverture

**K2 - KEYNOTE / PRÉSENTATION-CLÉ**

**Navigating Opposing Realities: 21st Century Stress and Innovation**

Dr. Shimi Kang | Award-Winning Harvard-Trained Physician | Bestselling Author |  
Global Social Entrepreneur

11:10 AM – 11:20 AM Break • Pause

**S5 - SEMINARS / COLLOQUES**

1 2 4 5 6

**Enabling Digital Transformation across the Government of Canada**

Paul Wagner | Acting Chief Technology Officer for the Government of Canada (Moderator)  
Jayson McIntosh | Senior Technical Advisor, Digital Change, OCIO  
Robert Trottier | Acting Executive Director, Digital Policy, OCIO  
Jody Lobb | Acting Executive Director, Enterprise Strategic Planning, OCIO  
Teresa D' Andrea | Executive Director of Digital Enablement, OCIO  
Treasury Board of Canada Secretariat (TBS)

12:20 PM – 01:00 PM Lunch Break • Pause du déjeuner

**S6 - SEMINARS / COLLOQUES**

1 2 4 5

**Executive Guide to Hyperautomation (inclusive of AI and Beyond)**

Frances Karamouzis | Distinguished VP Analyst, Gartner

02:00 PM – 2:10 PM Break • Pause

**S7 - SEMINARS / COLLOQUES**

2 3 4 5 6

**Créer et inspirer une culture de coaching**

Denis Lévesque | Président, Conférencier et Coach, Solutions OptiGestion

03:10 PM - 03:20 PM Break • Pause

**S8 - SEMINARS / COLLOQUES**

1 2 5

**Skills for Tomorrow: Building Digital Capacity for the Federal Government**

Dr. Sandra Toze | Assistant Professor & Director, School of Information Management,  
Dalhousie University

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*Please note that the program is subject to change at any time.*

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*Veillez noter que le programme est sujet à changement à tout moment.*

## **New Leadership Competencies / Les nouvelles compétences clés en leadership**

- ① Create Vision and Strategy / Créer une vision et une stratégie
- ② Mobilize People / Mobiliser les personnes
- ③ Uphold Integrity and Respect / Préserver l'intégrité et le respect
- ④ Collaborate with Partners and Stakeholders / Collaborer avec les partenaires et les intervenants
- ⑤ Promote Innovation and Guide Change / Promouvoir l'innovation et orienter le changement
- ⑥ Achieve Results / Obtenir des résultats

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