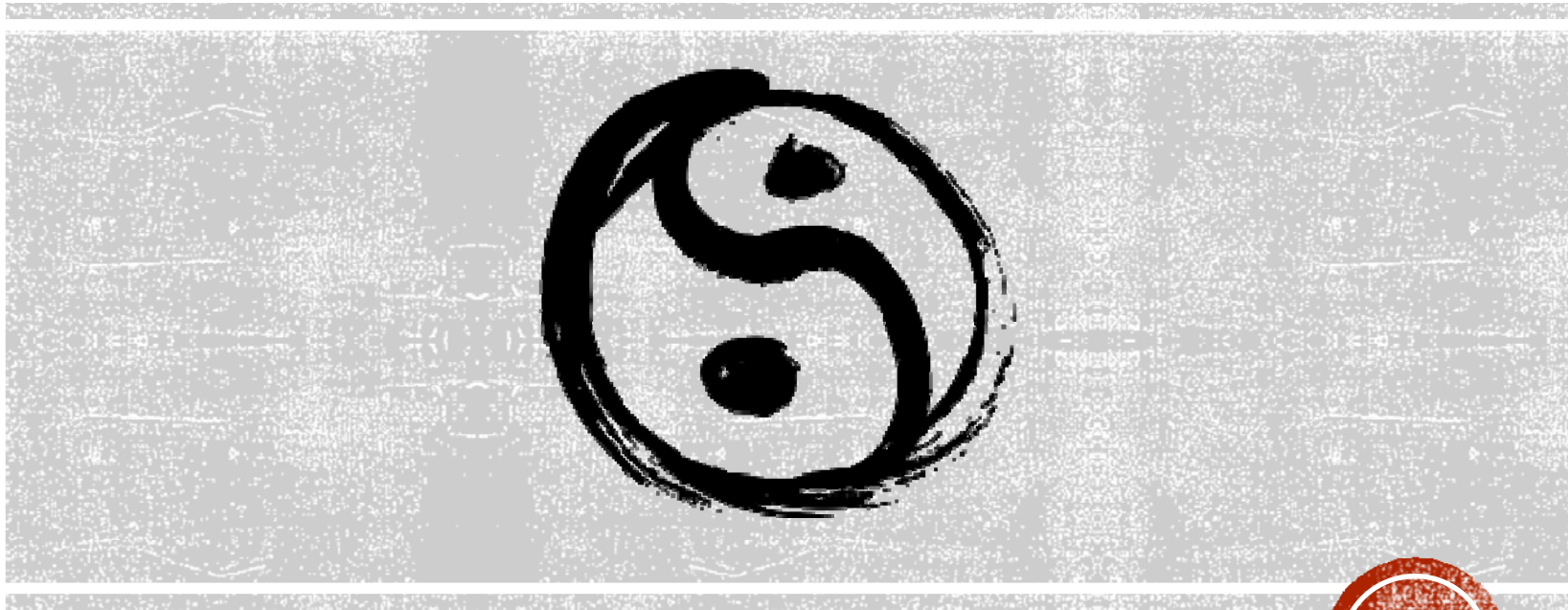


# IM/IT YIN AND YANG



## **Liseanne Cadieux**

Head, Knowledge and Information Management, Office of the Secretary to the Governor General (OSGG) & Doctoral Student

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Manager, Information Management Business Solutions, Canada Border Services Agency (CBSA)

# WHY US?

ideas.ted.com

## Want to speak from the heart? Answer this question first

 TED Guest Author

1 week ago



Figuring out your answer to “Why you?” can help you speak authentically and build your confidence, says communication coach Allison Shapira.

\*<https://ideas.ted.com/the-1-question-you-need-to-ask-before-a-speech-or-presentation/>



# PURPOSE OF TODAY'S PRESENTATION

- Share observations of how the new Digital Policy will affect our domains
- Discuss how this translates to our day-to-day work
- Offer ideas on how to prepare for change



# OVERVIEW OF THE DRAFT POLICY

Policy on the integrated management of services, information, information technology and cyber security





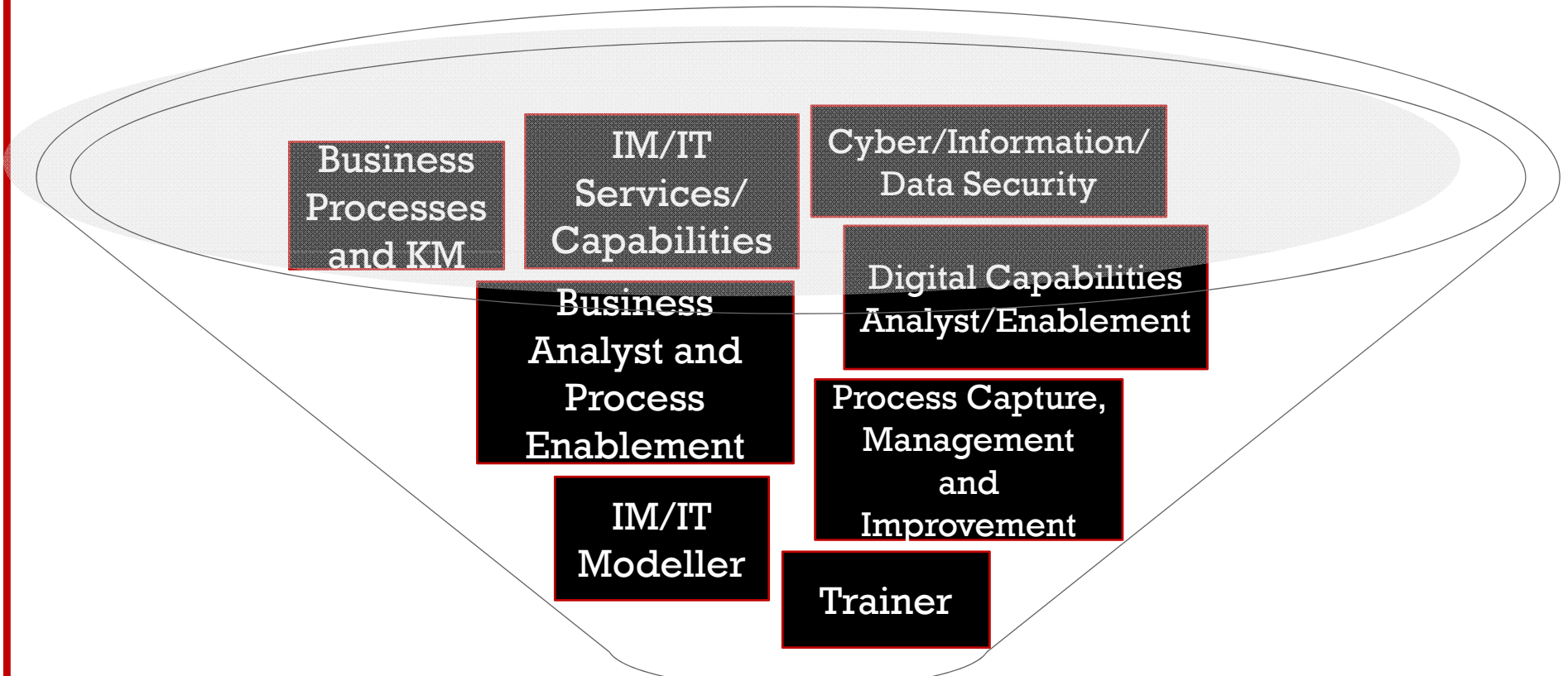
# WHAT'S NEW FOR IM & IT

**NEW**



# WHERE WE COME TOGETHER

BRINGING VALUE TO OUR CLIENTS INTO THE FUTURE



IM & IT





# WHAT IT MEANS IN ACTIVITIES





# REQUIRES BROAD CAPABILITIES



**Information  
Technology**

**Information  
Management**

**Business Enablement**

Knowledge-Sharing  
Communication

Relationship-Management  
Analysis  
Multi-functional-Teams

Working-out-loud  
Leadership  
Positivity

Collaboration  
Understanding  
Persuasiveness



# PREPARING FOR FAST-PACED CHANGE



Find your why



Get out of your comfort  
zone



Be curious





## FIND YOUR WHY

My why...why do I do what I do?

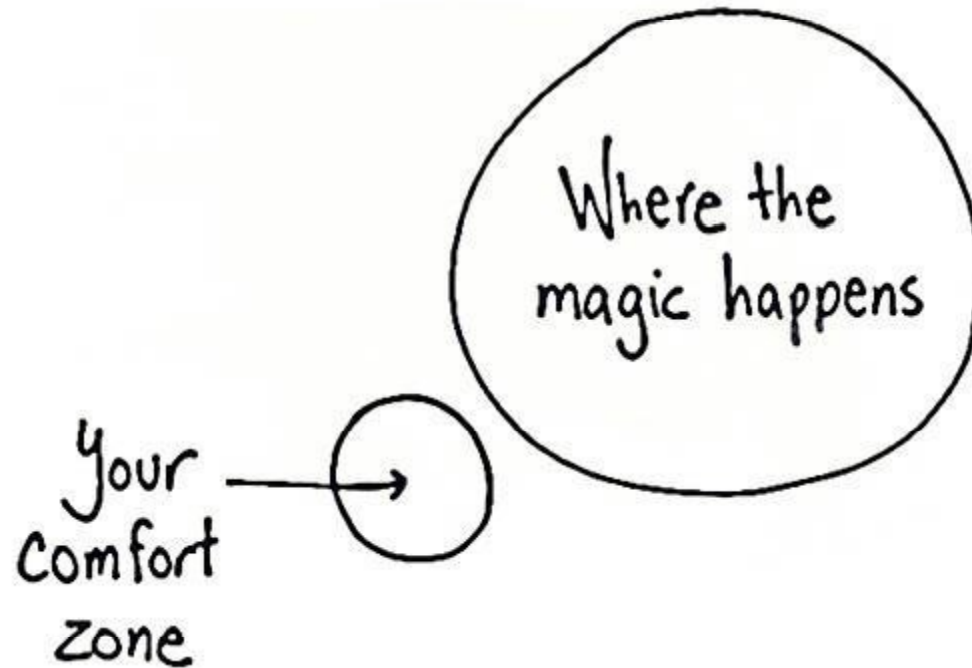
**Philotimo**  
(φιλότιμο)

A complex array of values made up of duty, honour, dignity, courage, personal sacrifice, honesty, sincerity, higher calling, compassion, taking pride in your work, generosity, empathy, humility, pride, love of family and love of country.





# GET OUT OF YOUR COMFORT ZONE





**BE CURIOUS**

Get  
CURIOUS!





# QUESTIONS?



thank  
YOU

