S1
ENGLISH

Scale Learning for Yourself, Your Team, Your Organization and Beyond
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
10:15 AM to 11:15AM | Room 205/207

The objectives of this interactive seminar are to:
1. Unpack industry trends in disruptive technology and learning
2. Share a framework to take stock of current learning approaches
3. Identify opportunities to innovate and improve individually, on teams, in organizations, and beyond

Andrew Barrett, PhD | Learning Platform Lead, Shopify

At Shopify, his team creates the foundations that power learning teams. Andrew joined Shopify to help launch Dev Degree - a Work Integrated Learning program founded by Shopify and Carleton University. Before Shopify, Andrew was Assistant Director of Carleton University's Educational Development Centre. During his tenure, the centre transformed Carleton's EdTech stack. He directed multi-institutional online teaching and OERs initiatives. Andrew has a PhD in Instructional Systems Technology from Indiana University. His scholarship has focused on scalable online assessment to promote learning. He's published his research and presents internationally.

S2

ENGLISH

Opening of the Canadian High Arctic Research Station
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
10:15 AM to 11:15AM | Room 206/208

Planning and developing the infrastructure for a new building is a complex job. Add to that: a campus being built more than 3100 km away, in a remote Canadian Arctic location, where the average temperature for more than half the year ranges between -15 and -36, and the complexity level rises.

The Canadian High Arctic Research Station was built in collaboration by Public Services and Procurement Canada, Polar Knowledge Canada, Shared Services Canada and Crown-Indigenous Relations and Northern Affairs Canada to support Canadian leadership in polar science and technology and to welcome researchers from around the world. It's a space where local Indigenous communities and scientists can meet and discuss and exchange information, ideas, and experiences.

Louis-Paul Normand | Senior Assistant Deputy Minister, Shared Services Canada (SSC)

Louis-Paul Normand is Senior Assistant Deputy Minister for the Project Management and Delivery Branch at Shared Services Canada (SSC). Louis-Paul joined the public service in 1985 as Aerospace Engineering Officer at the Department of National Defense. From 1989 to 2013, he transferred to the private sector and worked at CGI, Interis Consulting and IBM. In September 2013, he returned to the public sector to work as Associate Vice-President of Information, Science and Technology at the Canadian Border Services Agency. He joined SSC in November 2016. Louis-Paul has a Master of Applied Science in Computer Engineering from the University of Ottawa, an Aerospace Engineering Certificate from the Canadian Forces School of Aerospace Engineering and a Bachelor of Electrical Engineering from the Royal Military College of Canada.

S3
ENGLISH

Public – Private – Community – Hybrid Clouds: What, Why and When?
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
10:15 AM to 11:15AM | Room 214

This one-hour interactive session explores the cloud deployment models and under what circumstances should you use which ones.
- • When does it make sense to combine deployment models?
- • How do deployment models map to service models?
- • How are compliance controls considered in conjunction with deployment models?
- • Understanding that constraining regulations can impact resiliency of cloud enabled IT solutions.
- • What are the service management considerations, given the deployment options?

Steven Woodward | CEO, Cloud Perspectives

Steven Woodward is CEO of Cloud Perspectives, an international leader in educating, planning, estimating, measuring, governing, integrating, architecting, securing and executing innovative value-focused solutions. Cloud computing is a cultural challenge rather than a technology one, Steven provides the context, approaches, processes and tools that enables cultural change.

Since 2009, Steven Woodward has been leading and contributing to many of the ICT standards, transformation, cloud computing and government communities. Steven has authored several published chapters in software metrics best-practices books and regularly contributes articles and acts as an editor/reviewer of other publications, including IEEE. In 2018 Steven is leading cloud federation security definitions in conjunction with NIST and IEEE, data jurisdiction considerations, agile DevSecOps, data and Edge Computing with ISO/ IEC. Steven is also contributing to updating Canadian Privacy Regulation, defining Ethics & AI practices and clarifying the GDPR impact on Canada. Steven is known for his interactive style and unique logical perspectives that encourages value-focused transformative change.

S4

ENGLISH

TBA
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
11:30 AM to 12:30 AM | Room 213/215

Coming Soon

S5
ENGLISH

Designing for All – Inclusion, Accessibility and Why it Matters
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
11:30 AM to 12:30 AM | Room 205/207

Consider that in Canada, 22 percent of people over age 15 live with at least one disability. That's over six million people! The reason you don't always see the prevalence of these disabilities is because they are often invisible. How can the Government of Canada attract and benefit from a more diverse workforce, and provide government services in an innovative and inclusive way to all Canadians?

It starts with a change in perspective:

Until recently, disability was defined as the result of an individual's condition. The limitation was associated with the person, not the environment. Today we know that disability occurs at the point of interaction between a person and an inaccessible environment. Physical, cognitive and social exclusion are the result of a mismatch between what a person wants to achieve and an environment that does not support them. This definition, first adopted by the World Health Organization, offers us an unprecedented design, business and social opportunity.

In this eye-opening session, Ricardo Wagner will share the technology enablers, workplace design and process changes that make amazing things possible at Microsoft by enabling all our diverse employees to participate fully!

Ricardo Wagner | Accessibility Lead, Microsoft

Ricardo Wagner is the Accessibility Lead for Microsoft Canada, helping organizations to create modern, inclusive, and accessible workplaces. He works with people and companies trying to make the world a better place. Ricardo believes technology elevates the education, employment, and living standards for billions of people around the world, especially people with disabilities. His personal mission is to play a role in that transformation by making the business and ethical case for inclusion everywhere he goes. He is passionate about technology, corporate volunteering work, and travel.

S6 ENGLISH

How Do We Secure our Personal Data in the Cloud?
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
11:30 AM to 12:30 AM | Room 206/208

If you didn't put your personal data in the cloud, somebody probably has done it without you knowing. It's been said that there are only two types of data breaches - those we know of and those we don't know of YET. During this seminar we are going to discuss the latest breaches, what they have revealed about best practices of storing data in the cloud and if these breaches could have been avoided.

Gleb Otochkin | Senior Cloud Architect, Eclipsys Solutions Inc.

Gleb has been working with data related technologies for more than 20 years providing expertise in different areas such as public clouds, databases, Big Data replication and integration including products from Oracle, AWS, Cloudera and other vendors. Over the years he has been chosen to be a presenter at different conferences in the USA, Europe and Japan. Gleb presently works as a Senior Cloud Architect at Eclipsys Solutions in Ottawa concentrating his efforts and knowledge on public cloud architecture and security.

S7
ENGLISH

The Mindfulness Advantage: Avoiding Burnout
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
11:30AM to 12:30 PM | Room 214

We live in an age of burnout. We're told if we want success, to put in long hours, burn the candle at both ends, sacrifice our health and wellness and work HARDER.

The simple truth is that this creates BURNOUT. When we're burnt-out we're overwhelmed, emotionally drained and unable to do our job effectively. When we prioritize health and well-being, we can get more done, be more creative, communicate better and achieve better results at work. Trish will teach simple, effective, and FAST techniques to help employees avoid burnout and even better, achieve great results.

Trish Tutton | Speaker and Mindfulness Expert

After years of working in cultures where stress and burnout were seemingly the only way to succeed, Trish suffered a shocking loss and things became clear: stress is unavoidable, but it doesn't have to dictate our lives. Trish has taught simple skills to live and work happier to thousands of professionals and has created positive change for her clients to become happier, more productive, effective and successful without the busy badge of honour.

S8
ENGLISH

Success Factors for Managing Large Government Projects
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
11:30AM to 12:30 PM | Room 213/215

The session will highlight the governance practices that were used to successfully implement Canada Revenue Agency's largest and most complex IT modernization project called the T1 System Redesign Project.

The project was implemented within budget ($251M), on time (9 years) and within scope. The project encountered many challenges that were mitigated by using key governance practices such as: the close working relationship between IT and business; management leading by example to earn respect and build trust; building strong communication practices; and creating a transparent and mature culture.

Andree Theriault | Former Acting Director General, Individual Returns Directorate, Information Technology Branch, Canada Revenue Agency

Andrée Thériault has recently retired as acting Director General of the Individual Returns Directorate in Canada Revenue Agency's Information Technology Branch.

She holds a B.SC in Computer Science and an MBA, both from the University of Ottawa. She started her IT career at Northern Telecom and later joined CRA in 1991. While working at CRA she was involved in numerous large development projects, such as Other Levies, Individual Identification Renewal Project, Tax-Free Savings Account and T1 Systems Redesign. She capped off her 32 year IT career by leading a multi-year $251 million development initiative that modernized the individual tax return processing system.

S9
ENGLISH

Demystifying the Journey of AI and Hyperautomation
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
11:30AM to 12:30 PM | Room 205/207

Artificial Intelligence (AI) continues to be one of the most highly invested, extensively debated and confusing areas in the technology arena. Gartner's has introduced an umbrella term called hyperautomation. Hyper automation (which is first and one of the most pervasive trends in Gartner's Top 10 Strategic Technology Trends for 2020 Published 21 October 2019 - ID G00432920). Hyperautomation refers to the combination of automation tools with multiple machine learning applications and packaged software used to deliver work.   Technologies within the spectrum of AI used alongside decision modelling, augmented intelligence, intelligent business process management suites (iBPMS), iPaaS platforms and RPA (robotic process automation) decision management systems. Between them all, they provide a robust toolbox of technologies that enable hyper automation ambitions.   All these disruptive technologies are forming the largest technology disruptors impacting constituencies across the globe.   The idea of automation arbitrage, a term Gartner is using to describe the recalibration of human labor to drive business outcomes is one of the most important journeys facing governments, businesses, academia and each citizen. In this session, we demystify one of the most important journeys that will impact business in the next decade— how hyperautomation will change the value proposition in all organizations

Frances Karamouzis | Distinguished VP Analyst, Gartner

Frances Karamouzis is a Chief of Research and Distinguished VP Analyst in Gartner's Research and Advisory Group focusing on sourcing strategies for business and IT services. Ms. Karamouzis is focused on research that addresses strategic planning, evaluations, business cases and service delivery capabilities, as well as disruptive trends. Examples include, digital business and the shift from labor arbitrage to automation arbitrage through the use of intelligent automation services (Gartner's umbrella term for artificial intelligence, RPA, bots, chatbots, machine learning, cognitive computing, conversational platforms, and use of digital or virtual agents).

The business and IT service lines that she focuses on include application services (inclusive of SaaS) and business process services (BPS), which includes BPaaS, BPO and KPO. Ms. Karamouzis has appeared and/or contributed to reports showcased on 60 Minutes, CNN, CNBC, PBS, Business Week, Forbes and the Council for Foreign Relations

S10
ENGLISH

Office365 at the City of Ottawa: The Journey from Deployment to Adoption
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
1:30 PM to 2:30 PM | Room 206/208

Migrating and deploying productivity software to Office 365 can often be more complex than expected. In this case study, the City of Ottawa will be sharing their O365 journey, from deployment to adoption. This informative presentation will give you ideas on preparing for deployment, developing a change management and communications strategy, and how you can ease the burden of deployment on users. This presentation will also include a number of lessons learned around adoption of the 25+ products and propose strategies for driving adoption across your organization.

Shannon Kenney | Program Manager Solutions Delivery, City of Ottawa

Shannon Kenney is the Program Manager of the Microsoft Office 365 Program. This program was initiated in May 2018 to fast track the implementation of Office 365 related products and features. Shannon's role is to ensure that ITS clients maximize business value from the technologies being implemented through a comprehensive adoption plan. Shannon joined the City's HR department in 2003 following a few years working with several private firms in Ottawa's Technology sector. In her time with the City, she has worked as business lead in a Program Manager capacity for several strategic corporate initiatives including HR Automation, Corporate Security Business Transformation, and the ByWard and Parkdale Revitalization Project. Shannon has a Diploma in Business Administration with a major in Finance from Algonquin College and has completed her Masters Certificate in Municipal Leadership from the Schulich School of Business.

Lee Farrell | Manager of Frontline Services, City of Ottawa

Lee Farrell leads an energetic and constantly evolving team who provide 24 x 7 technology support for the over 15,000 municipal employees of the City of Ottawa. Supporting a broad set of municipal services including Public Health, Paramedic Services, Fire Services and much more all layered upon Ottawa's expansive geographic boundaries. Lee holds a Bachelor of Science degree with a Major in Computer Science from Memorial University of Newfoundland and a Masters Certificate in Municipal Leadership from the Schulich School of Business. He also participates in the Ottawa Regional Contact Centre Association and coaches recreational Soccer in his spare time.

Chad Yach | Solutions Project Manager for Office 365, City of Ottawa

Chad Yach is the Solutions Project Manager for Office 365 at the City of Ottawa. Chad leads a team responsible for the support of advanced O365 related matters and the delivery of client solutions based on the O365 platform. Chad joined the City's Solution Desk in 2007 following a few years working with Nortel Networks as a Support Specialist. In his time with the City, Chad has worked as Portfolio Coordinator for ITS Solution Desk leading the frontline helpdesk for all the internal employee's IT service requests and incidents. In 2018 he worked as Project Manager for the Office 365 project, leading and implementing the adoption plan across the corporation. Chad has a Diploma in Social Sciences from Heritage College, certification in the ADKAR Change Management methodology, and has completed several other leadership training courses.

S11
ENGLISH

Beyond the Usual Suspects: Springboards to Unleash Your Teams Creativity & Tap into Their Next Innovation

Wednesday, May 21, 2020 / Jeudi le 21 mai 2020
1:30 PM to 2:30 PM | Room 214

Let's face it. We're living in a commoditized world. And if you aren't innovating, you're dying. But it's gotta be more than "new and improved," slapping a new label on a new package of your tried-and-true product, process or service. You're looking for innovation…and it's in short supply! In this big brainstorming, barnstorming barrel of a good time, we'll: Dig through Drucker's 7 sources of innovation, Show how gosh darn easy it is to come up with new ideas, Sift through possibilities to find real gold in them there hills!, Brainstorm in potential innovations

Better Brainstorming ♦ More Innovative Thinking ♦ Brilliant Ideas

Kristin Arnold | Expert Panel Moderator and Professional Meeting Facilitator, Gateway Leadership Inc.

Kristin Arnold, MBA, CPF, CSP is a high stakes meeting facilitator, conference designer and professional panel moderator. She's been facilitating conversations between executives and managers to make better decisions and achieve substantive results for over 20 years. She is the author of the award-winning book, Boring to Bravo: Proven Presentation Techniques to Engage, Involve and Inspire Audiences to Action. She is also the past president of the US National Speakers Association and on the Executive Development Faculty in the Schulich School of Business at York University in Toronto.

S12
ENGLISH

Mental health: Breaking the Silence Through Supportive Conversations
Wednesday, May 20, 2020 / Mercredi le 20 mai 2020
1:30 PM to 2:30 PM | Room 213/215

There are a lot of myths and fears around people who experience mental health challenges. Mental health education is comparable to first aid for physical problems. It teaches important skills and helps to reduce the stigma associated with mental illness. This mental health workshop promotes awareness and knowledge of indicators of a mental health challenge and how to confidently hold a supportive conversation.

Participants Will:
- Understand the indicators of a mental health challenge so that there is a early recognition and support offered
- Develop an understanding and strategies for supporting those experiencing a mental health challenge
- Validate and direct those experiencing mental health challenge to helpful resources in order to minimize the negative impact that this can have on the individual, their family and organization.
- Combat the effects of the stigma associated with having a mental health challenge in order to build understanding and acceptance in your workplace

Bev Beurermann-King | Resiliency, Stress and Wellness Speaker and Strategist, Work Smart Live Smart – R 'n' B Consulting Corp.

For over twenty years, Beverly has used her S-O-S Principle™ with people and organizations who want to control their reactions to stress, build resiliency against life's challenges, and live healthy, successful lives. Unlike many wellness specialists, Beverly appreciates that there is not one way to deal with stress or build resiliency. Beverly believes that it is about building a plan that works, and one that is unique to the person who builds it. Beverly's ability to connect the theoretical to real life, through her stories and humour, help participants to move past the challenges and into a world of possibilities.

S13
ENGLISH

Application Development in a Hybrid Environment
Thursday, May 21, 2020 / Jeudi le 21 mai 2020
10:15 AM to 11:15 AM | Room 205/207

In a time where building and deploying to the cloud is taken for granted as the only option in a modern application architecture, often a hybrid application solution can be most economical and deliver the desired results. As the public sector deals with application modernization, the debate between COTS verses custom development and deployment options including hosted, public cloud or private cloud; using a hybrid approach to meet the solution goals is a prudent approach. Over the course of this hour session, we will delve into what is a hybrid solution and how it can be applied in the public sector.

Ian Ives | Senior Lead, Deloitte

Ian Ives is a Senior Lead with Deloitte's System Engineering offering. He specializes in leading the technical implementation of application systems in support of business transformation with a focus on integration with existing enterprise systems. Ian's areas of experience include solution delivery and solution architecture. For the past 18 years, Ian has worked with public sector organizations delivering advice and technical solutions. Ian lives in Ottawa with his wife Lori and three children.

S14
ENGLISH

Skills for Tomorrow: Building Digital Capacity in the Federal Government
Thursday, May 21, 2020 / Jeudi le 21 mai 2020
10:15 AM to 11:15 AM | Room 206/208

The Schools of Public Administration (SPA) and Information Management (SIM) in the Faculty of Management (FOM) at Dalhousie University, and the Canadian Digital Service (CDS) team worked together to conduct a broad-based Training Needs Analysis (TNA) of federal employees to better understand and empirically assess the current training needs for digital capacity across the Government of Canada (GC). This seminar will highlight the key insights from this research, outlining the context, methods, findings, and the recommendations for the future. The ongoing process of continuously framing and measuring digital competence and training needs will be discussed.

Dr. Sandra Toze | Assistant Professor & Director of the School of Information Management, Dalhousie University

Dr. Sandra Toze is an Assistant Professor and the Director of the School of Information Management. Her research is centred around three evolving and interconnected interdisciplinary strands: 1) the collaborative information and data processes of groups; 2) the shift to digital governance; and 3) user specific, social, and mobile information interactions. Prior to her academic career, Sandra worked as an Information Professional in the financial and information services industries.

S15
ENGLISH

The TED Effect: Enhancing Effective Communication Skills
Thursday, May 21, 2020 / Jeudi le 21 mai 2020
10:15 AM to 11:15 AM | Room 214

TED talks have become the gold standard of communication and more and more companies are including TED style communication workshops to help their leaders be more influential and effective. The heart of most great TED talks is an effective and persuasive series of stories and learning how to tell them in a business/leadership context will be the core of this workshop.

Teri Kingston | Certified World Class Speaking Coach and TEDx Speaker coach, Real Impact Speaking

Teri Kingston is a public speaking and TEDx Speaker Coach. In 2008 she received her Distinguished Toastmaster accreditation. She is a prize-winning speaker and a member of the Canadian Association of Professional Speakers Association.

Through her business, Real Impact Speaking, she helps to amplify presentation skills using TED-style storytelling techniques. Teri understands how to help speakers discover, design and develop their best talks. The TED Effect is Teri 's key to helping people get their valuable perspectives and ideas out into the world in a way that will truly resonate with their audiences every time they step out on stage.

S16

ENGLISH

The Positive Effect of Introducing AI Based Forecasting and Scheduling in Government Call Centers

Thursday, May 21, 2020 / Jeudi le 21 mai 2020
11:30 AM to 12:30 PM | Room 205/207

This seminar will explain the difference between conventional methods and AI based methods using examples. It will bring audience members up to the presentation area to simulate different Queuing challenges and reproduce decisions using traditional vs. AI methods.

Paul Kasanda | CEO, L3 Prime Inc.

Paul Kasanda holds a B Comm from Carleton University and an MBA from Ottawa University. He established L3 Prime Inc in 2003 and hired a team of developers to implement AI based methods into the first entirely web based forecasting and scheduling solution. Through Partnerships will Bell Canada and Rogers Communications Canada Inc. AI based Forecasting and scheduling has become recognized as the most effective way to schedule staff in Canadian Federal Government Call Centers.

S17
ENGLISH

Learn the 5 Step Playbook for Storytelling That Drives Actions from Data and Insights
Thursday, May 21, 2020 / Jeudi le 21 mai 2020
11:30 AM to 12:30 PM | Room 206/208

Despite continuous investment in data, technology, and people, Forrester research shows that organizations are making only about half of decisions based on data and insights – and that number has hardly budged in 4 years. Don't you want to see your work being applied and put to good use? Storytelling is your most important tool – learn the key aspects and walk away with a 5-step playbook that you – and your team – can use as a repeatable framework!

Cinny Little | Principal Analyst, Forrester

Cinny serves customer insights (CI) professionals, helping marketing research, digital analytics, customer analytics, and business analyst pros navigate the complexities of using data to derive actionable insights. Her research agenda includes customer intelligence and insights strategy; data preparation tools; organization and process; innovation and best practices; skill development; balancing global and local approaches; and vendor evaluation.

Cinny is a digital CI expert with 20 years of experience in the unusual combination of insights-based strategy development and project execution, customer experience and journeys, and analytics. With both B2B and B2C experience on the client and agency sides, she has led global firms' digital transformation agenda in product management and program management for digital platforms, including eCommerce and sales enablement, voice of the customer, digital marketing, and data and analytics. Her experience comprises regulated industries, including healthcare, life sciences, and financial services, as well as consumer brands, publishing, and business services.

Cinny holds an MBA from the Simmons School of Management and a BA from Bowdoin College in English literature. She also holds an M.Mus. from New England Conservatory.

S18
ENGLISH

Managing Cyber Risks in the Public Sector
Thursday, May 21, 2020 / Jeudi le 21 mai 2020
11:30 AM to 12:30 PM | Room 214

Cyber threats on critical data centre infrastructure have evolved to become more sophisticated and devastating every day. Most government organizations have strong cyber threat detection and prevention capabilities in place. But given the recent rise of data breaches, there must be consideration for establishing a cyber recovery plan as a vital part of the overall risk management strategy. This session, you will learn about the challenges, real world scenarios, best practices, and recommendations on how to take a proactive approach to creating an effective cyber risk recovery plan.

Richard Rambaran | Data Protection Security Advisor, Dell EMC

Richard Rambaran is a data protection security advisor for Dell EMC. Richard's team leads the organization's cyber recovery mandate, as well as consults Federal Government organizations worldwide on the management and security of Government enterprise data. An industry veteran with over 20 years' experience in the domain of data security, Rambaran held roles at Microsoft and IBM where he supported Government organizations on mission critical application modernization initiatives. With the renewed interest in evidence-based decision making, and the deployment of cloud-first applications, Richard is driving the conversation on the critical role of data integrity and resiliency.

S19
ENGLISH

International Panel Discussion
Thursday, May 21, 2020 / Jeudi le 21 mai 2020
1:30 PM to 2:30 PM | Room 205/207

Coming soon.

S20
ENGLISH

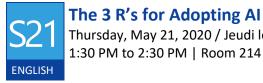### Leading the Shift to a Coaching Culture
Thursday, May 21, 2020 / Jeudi le 21 mai 2020
1:30 PM to 2:30 PM | Room 206/208

The seminar is designed to develop your personal skills to create a coaching culture. These principles will be used as a basis for helping you further understand the elements required to lead the shift to a coaching culture. You will be equipped to strategically bring these principles at the organizational level. During the program, you will be asked to reflect upon and develop your answers to key questions which all leaders must address:
- How can I use a coaching mindset to help my team and my organization?
- What elements are required to successfully implement and establish a coaching culture?

Denis Lévesque | President, Speaker and Coach, Solutions OptiGestion

Passionate about leadership development, Denis has a wealth of experience in helping leaders go from great to mastery are accurate and in the language in which the session will be delivered. Please copy and complete this table for each additional speaker. With more than 25 years of professional experience in government and corporate organizations, Denis has been coaching for the last 11 years leaders at all levels. He has created, written and delivered a comprehensive coaching culture program for the Telfer School of Management, Centre for Executive Leadership and has worked with global market leaders in Leadership development such as the Ken Blanchard Group, Right Management and Lee Hecht Harrison Knightsbridge. Denis acquired his Bachelor of Commerce from the University of Ottawa, his graduate certificate in executive coaching at the University of Royal Roads and his professional coaching certification from the International Coaching Federation.

S21

ENGLISH

The 3 R's for Adopting AI
Thursday, May 21, 2020 / Jeudi le 21 mai 2020
1:30 PM to 2:30 PM | Room 214

From predicting crimes, reducing homelessness, preventing fraud and improving efficiency and effectiveness of programs AI can help governments transform operations and service delivery.   However, given the challenges that government departments face because of legacy IT landscape, constrained budgets, and shortage of skilled personnel, realizing true benefits from AI requires careful consideration of the 3 Rs – Review and optimize processes, Re-architect and re-skill. Join this session to learn more about these 3 Rs and how can they help government organizations navigate and scale AI adoption.

Michel Tourigny | Head of Canada, InfoSys Public Services

Michel heads up the Canada region for Infosys Public Services. He is responsible for defining and implementing Infosys Public Services' strategy in the region, building the business and managing key client relationships. Michel has over 25 years of industry experience and has worked with organizations like Deloitte, Sierra Systems and Nortel in different roles. Michel is an ITIL V3 expert and has keen interest on tracking how new technologies transform government operations.

S22
ENGLISH

Relieving Work Related Stress with Humour (Part 3)
Thursday, May 21, 2020 / Jeudi le 21 mai 2020
1:30 PM to 2:30 PM | Room 213/215

Stress is a major cause of most illnesses, and humour is an amazing way to relieve it. Harvard studies show that when you are stressed, your brain shrinks. However, when you laugh, you relax; and when you relax, you learn. This hilarious and inspirational session explores seven stress-relieving ingredients: a positive attitude, perseverance, forgiveness, teamwork, family and friends, mental activity and physical activity.

Judy Croon | Comedian / Motivational Speaker

Judy Croon is Canada's Keynote Humorist, Tedx motivational speaker, comedian and stand-up coach at Second City. She has worked with many celebrities including; John Cleese, Jon Stewart, and Joan Rivers. Her specials have appeared on NBC, CBS, CTV and The Comedy Network.She is a co-author of 'From the Stage to the Page: Life Lessons from Four Funny Ladies!". Judy draws from her standup performance and coaching experience to entertain, inform and inspire in her dynamic keynotes and workshops. Judy is the creator/host of 'Laughlines' and 'Stand Up For The Girls' which have both helped raise over $650,000 for breast cancer research.

S23
ENGLISH

Artificial Intelligence for Federal Government IM Initiatives
Friday May 22, 2020 / Vendredi le 22 mai 2020
10:15 AM to 11:15 AM | Room 205/207

Predictive AI is currently one of the most popular subjects in IT, yet it is not always clear how it can be applied to the Government of Canada Information Management practice. Orangutech 's practical Microsoft AI solution adapted to GoC requirements that auto-populates metadata for Office 365 Cloud applications and On-Premises business applications such as SharePoint and GCdocs. Documents are enriched with the AI metadata while at-rest, so no end user interaction is required. This session will demonstrate and explain the Orangutech GC Classification AI Service and will also address the pros and cons of AI integration, showing GoC organizations how to avoid the pitfalls of AI and reap only its rewards.

Daniel Sanscartier | Chief Technology Officer, Orangutech

Daniel Sanscartier is the CTO at Orangutech in Ottawa. He has more than 30 years of IT experience as a CTO, lead technical architect, programmer-analyst, technical business analyst, document management specialist and project manager. He has 15 years of experience developing SharePoint and web-based solutions. Daniel is a recognized leader in the document and records management field, leading practices at the government of Canada for integration of SharePoint and GCdocs as well as developing Microsoft O365-only EDRMS GC compliant solutions

S24
ENGLISH

Fast Track Innovations in Artificial Intelligence by Harnessing the Power of Data De-Identification
Friday May 22, 2020 / Vendredi le 22 mai 2020
10:15 AM to 11:15 AM | Room 206/208

Privacy and the security of personal information is at the forefront of many organization due to increased privacy legislation requirements and public awareness. In many cases, the risk associated with data privacy concerns leads to increased controls and/or reduced access to data – which, in turn, can lead to lost opportunities to leverage information to improve and automate business processes through the development of Artificial Intelligence (AI).   An understanding of emerging De-identification methodologies and technologies is the first step to safely freeing your data for many secondary uses including AI.

Marc Labonte | Senior Manager, Data Dynamics and AI, MNP LLP

Marc Labonte is a senior manager with MNP's Technology practice in Ottawa. Drawing on more than 15 years of Information Technology experience, Marc has extensive knowledge and experience in the areas of Database System Design, Data Integration, Business Intelligence and Artificial Intelligence. He also helps organizations address their data privacy issues drawing on his extensive experience in data de-identification and re-identification risk assessments.

S25

ENGLISH

TBA
Friday May 22, 2020 / Vendredi le 22 mai 2020
10:15 AM to 11:15 AM | Room 214

Coming Soon

S26

ENGLISH

TBA
Friday May 22, 2020 / Vendredi le 22 mai 2020
10:15 AM to 11:15 AM | Room 213/215

Coming Soon

S27
ENGLISH

Agile, DevOps and the Cloud: Complementary Concepts
Friday May 22, 2020 / Vendredi le 22 mai 2020
11:30 AM to 12:30 PM | Room 205/207

Agile is about finding better ways of working to ultimately support your organization's goals.
Cloud services set a continual release cadence that requires adaptability and flexibility in ways of developing and delivering.

- Agile focuses on customer centric, small iterations and rapid, continual feedback loops make it an ideal mindset for getting the most out of cloud initiatives.
- The cloud also allows for greatly increased flexibility and speed when going from idea to developed app.
- DevOps' leverages continuous integration and deployment take a concept to prototype, to production ready solution and be able to support it all in a short time frame.

Ross Button | Vice President, Consulting, CGI

Ross is an experienced Information Systems consultant and executive with over 25 years experience in both the public and private sectors. He has an excellent reputation as a result driven manager, team builder, architect, strategic planner and developer of very successful teams.

S28

ENGLISH

Creating an Accessible Public Service
Friday May 22, 2020 / Vendredi le 22 mai 2020
11:30 AM to 12:30 PM | Room 206/208

The Treasury Board of Canada Secretariat recently launched its first ever accessibility strategy for the Government of Canada (GC), setting the standard to identify, prevent, and remove barriers in the workplace for persons with disabilities. Shared Services Canada helps the GC achieve the objectives of the strategy by providing the technology tools and services that enable the workforce and is leading the way with their Accessibility, Accommodations and Adaptive Computer Technology program. This seminar will tell the story of how the GC is delivering on creating and advancing accessibility needs for Canadians.

Shannon Archibald | Chief Information Officer & Departmental Security Officer, Shared Services Canada (SSC)

Shannon Archibald joined Shared Services Canada (SSC) in June 2019 as Chief Information and Departmental Security Officer. In her role, Shannon delivers IT tools and services to the Government of Canada's (GC) 43 departments. She and her team work to build a culture of sustainable innovation without process barriers.

Prior to joining SSC, she held various positions across the GC, leading large IT projects, driving innovation, and influencing strategic change. Shannon worked as the Director in IT at Environment and Climate Change Canada from 2010 to 2015. She then transferred to Public Services and Procurement Canada to work as a Senior Director until 2016 and as Director General of GCwide Programs & Solutions from 2016 to 2019.

S29
ENGLISH

Get Your BRÃV On! Show Up more Powerfully & Get Noticed as the Leader You Are
Friday May 22, 2020 / Vendredi le 22 mai 2020
11:30 AM to 12:30 PM | Room 214

Can you imagine what your organization would look like if every person was brave enough to think outside of the box, share their big ideas, and show up as the powerful leader they are? It's not about more training or skill development, it's about stepping up and being brave.

In this empowering, entertaining, and engaging presentation, you'll explore the 3 big Bravery Killers, gain tools to get you out of your comfort zone and into your B.R.A.V.E. zone, and uncover strategies to gain greater influence. When you build braver leaders, you build braver teams and enjoy braver cultures.

It's time to get your brāv on!

Carol Schulte | International Speaker and Founder, The BRÃV Institute

International speaker and founder of The BRÃV Institute, Carol has been educating and entertaining audiences for almost a decade. She holds a BFA in Theatre Performance, an MA in Communication, and two postgraduate certificates in coaching and mentoring. She has worked with numerous Fortune 500 companies, International Associations, and thousands of individuals to get their brave on - and whether it be asking for a raise or promotion, nailing a presentation, or climbing Africa's highest peak, her clients attribute her insights and inspiration to achieving what they never thought possible.

Carol has lived in Ashrams, shaved her head, and bungee jumped in her birthday suit (she walks her talk!) and having lived in 16 countries, offers a global perspective. Multi-passionate, she's also a volunteer bereavement facilitator, triathlete, and serious carpool karaoke-er!

S30
FRANÇAIS

TBA
Friday May 22, 2020 / Vendredi le 22 mai 2020
11:30 AM to 12:30 PM | Room 213/215

Coming Soon